

Terms of Service

Thanks for using the Intelligent Customer Service system provided by SHAREFUN NETWORK LIMITED, these terms of service will take effect between you and SHAREFUN NETWORK LIMITED. Please read the information below carefully before registering on aihelp.net. If you use the service of aihelp.net, this means you have accepted all the terms mentioned here. If not, please do not install, use or register any products of aihelp.net, nor use them in any other ways. Please read the following terms carefully:

1. Confirmation of these terms of service

These terms of service include main content and all the rules which were published or will be published by aihelp.net. The rules are also an inalienable part of these terms of service, which have the same effect as the main content. Unless a separate statement, all of your actions should be restricted by these terms of service.

2. Brief introduction of aihelp.net service

aihelp.net service mentioned in these terms of service means the intelligent customer service owned and operated by SHAREFUN NETWORK LIMITED. You can view the details at www.aihelp.net.

3. Charge of aihelp.net

(1) You can find the price in the order interface of aihelp.net, and you can choose the type of service there and pay. The method(s) used by aihelp.net to charge and the price information are subjected to www.aihelp.net/pricing.html. You can log-in the background system aihelp.net/elva to check your account and billing information.

(2) You will have a 21 day free trial period from the date you register. After this period, you will need to pay to continue using the service of aihelp.net. If you delay the payment for more than 7 days, these terms of service and all the agreements set before will be invalid, and aihelp.net will reserve the rights to delete your data.

(3) aihelp.net will reserve the rights to refuse to provide you with any services or to cease the service agreement if you fail to pay as previously discussed, as well as, reserve the rights to affix the legal liability if you delay to pay.

4. Rules and management of aihelp.net registration

The information of aihelp.net registration include but are not limited to nickname, avatar, password and all the other information you input when you register or update the account of aihelp.net.

(1) You should be responsible for the aihelp.net account, promise that this account will only be used by yourself, and the ownership of this account cannot be transferred or given to others.

(2) You should be responsible for all operations of your account, and exit in a properly after you use the aihelp.net. You need to manage your account and password in an appropriately. You are responsible for any loss caused by the act of revealing the password by yourself. If you find someone has stolen your account or used your account in any illegal ways, you should inform SHAREFUN NETWORK LIMITED properly as soon as possible, and ask to have the service temporarily frozen. Meanwhile, we hope you can understand that we will need some time to take actions against them, and we will not be responsible for any loss caused by them before we take action.

5. Privacy

(1) Respecting your privacy is the basic policy of SHAREFUN NETWORK LIMITED. So we won't expose or reveal the information when you register the account, nor any content stored in aihelp.net, unless we think it's essential such as in the situations listed below:

(a) Obtained your approval in advance;

(b) Conform to some related laws;

(c) According to these Terms of Service or other situations SHAREFUN NETWORK LIMITED finds it to be essential.

(2) When you use aihelp.net to provide services to a third party, you should be respectful and you are not allowed to infringe upon their privacy.

6. Force Majeure

SHAREFUN NETWORK LIMITED is not responsible for any losses caused by force majeure, to include natural disasters, modifications of laws or government orders, internet problems such as malfunction of domestic and foreign telecom operators, optical cable or other basic facilities are broken down or interrupted, technical defect of computer or internet services, computer virus, hackers' attack and other unforeseeable and inevitable things.

7. Service Regulations

(1) You have the rights to use the aihelp.net services, and receive technical assistances from aihelp.net.

(2) You agree to obey the laws, industry practices and social public morality when you use aihelp.net services or use aihelp.net to publish something. Additionally, you will not store, publish or spread anything that infringes upon the laws.

If you break this agreement, and receive unwanted consequences, these are none of our business. If we have enough evidence to prove that you have broken this agreement, we may cease the contract and place claim for compensation.

(3) You should obey all the other regulations of aihelp.net. You are responsible for your actions when you use aihelp.net services. Your responsibilities include but are not limited to: compensation of victims, providing equal compensation to SHAREFUN NETWORK LIMITED for damages suffered due to your actions. If you violate the above-mentioned regulations, SHAREFUN NETWORK LIMITED has the rights to temporarily freeze or to permanently cease a part of your services or even all the services, including freezing or canceling your account.

(4) Unless you get our approval, you may not modify, translate, publish, recompose, rent, turn the license or other ways to transfer the possession of aihelp.net services or software. You also may not use reverse engineering, decompilation or any other ways to find our source code.

(5) You agree that you will not abuse aihelp.net services, which includes but not limited to use of aihelp.net services to infringe upon the intellectual property or other legal interests of SHAREFUN NETWORK LIMITED and other people. You may not use aihelp.net services to provide third parties with direct competition service.

8. Information

All information will be sent to you through e-mail, mail or announcement demonstrated on the aihelp.net page. aihelp.net will send the information to you by one of the ways mentioned above to inform you of the modification of terms of service, product services or other important things.

9. Ownership of the content and trademark for

aihelp.net services belongs to SHAREFUN NETWORK LIMITED except some content and technologies empowered by third party, and are protected by international treaties and other intellectual laws. These may only be used with our approval. If approval is not obtained, no matter for profit or not, you may not copy nor may you rebuild these contents, nor create some derivatives. You also may not exchange nor allow the third party use nor transfer our intellectual property.

10. Intellectual Property

aihelp.net was researched and developed by SHAREFUN NETWORK LIMITED. aihelp.net's patent, copyright, design and all the other related information include but not limited to text, pictures, file, message, data, website configuration, page design are all intellectual property of SHAREFUN NETWORK LIMITED.

11. Secret

The trade secrets and other secrets or information known by you and aihelp.net from each other, and the correspondence messages hereinafter uniformly referred to as Secret Information, which should be kept as a secret; we can't reveal, give or transfer the Secret Information without permission. This Secret Information Term will not be terminated with the termination of this contract.

12. Law

These Terms of Service apply to Hong Kong Law. If a dispute should arise, you and SHAREFUN NETWORK LIMITED are both consent to be arbitrated by Hong Kong.

13. Others

This Terms of Service will take effect from the date of publication, and becomes our consensus. If SHAREFUN NETWORK LIMITED does not use the regulated rights, does not use them in time or does not use the full extent of the rights does not forfeit to right to use and exercise them. This will not affect or influence the usage of the terms in the future.

If you have any questions regarding these Terms of Service, please email our customer service mail box: contract@aihelp.net